



**Job Category:** G2 Service Technician  
**Reports to:** Energy Department

**Department:** Energy  
**Updated:** March 3, 2020

### Company Profile

Sunderland Co-operative Inc. is an exciting place to develop and grow a career in agriculture that supports Ontario producers who grow and sell their crops to local and global markets. We are a member-owned Canadian company with deep roots in agronomy, crop protection, grain elevation, fuels, animal feed, and retail farm supplies. Sunderland Co-op has invested and matured in the agricultural landscape nearly 70 years. With 4 locations in the Sunderland, Oakwood, Lindsay, and Peterborough areas, Sunderland Co-op offers you a unique opportunity to make your mark in a growth-oriented company with a variety of business segments.

Our success comes from a well-established network of people and assets, ongoing infrastructure development, and the strong business relationships we nurture with farmers and suppliers. Learn more about us at [www.sunderlandco-op.on.ca](http://www.sunderlandco-op.on.ca)

*Sunderland Co-operative Inc.*, is currently seeking a G2 Service Technician.

**Position Summary:** As a G2 Service Technician you will be responsible for providing services to all classes of petroleum and propane customers including installation and repair of tanks and equipment. Successful candidates will possess their G2 Gas Fitter's Ticket and a valid G Driver's License.

### Key Responsibilities

- Provide competent professional services to customers
- Lead onsite installation, preventative and corrective maintenance, repairs and testing
- Diagnose errors and technical problems to determine proper solutions
- Counsel and advise customers on service issues
- Complete and maintain proper documentation for billing and service management
- Provide accurate quotations
- Complete petroleum and propane system inspections as required by law
- Provide "on call" emergency services

- Independently work in the field to complete multiple tasks on time
- Understand and comply with all Health, Safety and Environmental policies, procedures and legislation
- Positively represent the organization in all interactions with customers including maintaining a professional image and keeping the company service vehicle clean and well organized
- Other duties as assigned

### **Qualifications & Skills**

- G2 Gas Fitter's Ticket
- Valid G Driver's License
- Comprehensive analytical problem solving, organizational skills and strong attention to detail
- Ability to work well under pressure, multi-tasking and employing effective decision making (judgement) under sometimes stressful and unpredictable circumstances (traffic, weather conditions) etc.
- Excellent communication skills and interpersonal skills to be able to communicate effectively with customers

### **Compensation**

Sunderland Co-operative Inc., offers competitive compensation, group benefits, many incentives and the opportunity for career development in a dynamic and growing Canadian-owned company with international operations.

Interested applicants please submit your cover letter and resume via email to Dan Graham [dgraham@sunderlandco-op.on.ca](mailto:dgraham@sunderlandco-op.on.ca). We thank all applicants for their interest however, only those chosen for an interview will be contacted.

*Sunderland Co-operative Inc., is an equal opportunity employer who does not discriminate against any employee or job applicant because of race, color, religion, national origin, sex, physical or mental disability, or age.*